

July 2001

**TOPIC: LOWER SUSPENSION A-ARM FAILURE**

### MODELS

**AFFECTED:** **IS4000Z/D31** - serial no. 101-375  
**IS4000Z/KAV27** - serial no. 101-260

Field reports indicate the lower suspension a-arms are experiencing failures under extreme use conditions. To rectify this, a Heavy-Duty Lower A-Arm Kit (46858) is available through the Parts Department on a per-customer basis.

The modifications described in this kit will be incorporated into production mowers beginning with the serial numbers after the ones listed above. It is important to note that this kit should only be installed if a customer reports an a-arm failure. Do not assume that this kit will automatically be required on existing mowers. We have found that the current a-arm design performs well in most conditions, and that generally speaking the modification kit is not necessary. However, if a customer has a failure, the kit should be installed to reduce the possibility of future failures.

\$80 labor will be paid.

