

August 2001

TOPIC: INCORRECT DAMPENER INSTALLED

MODELS

AFFECTED: IS4000Z/KAV27 - serial no. 211-260

Ferris Industries has determined that a limited number of machines were shipped with the incorrect dampener installed. The incorrect dampeners will not provide enough dampening force which will make the motion control levers very sensitive.

To rectify this problem, two (2) of the correct dampeners (22360) must be ordered and installed as shown below.

Note that this is a mandatory fix.

\$20 labor will be paid.

