

READ & ROUTE		
Dealer	Service Technician	Parts Department
Service Mgr	Service Technician	Sales Department

#### **TOPIC:**

Possible Contact Between Gearbox and Engine Oil Pan Causing Leak

## **MODELS & SERIAL NUMBERS AFFECTED:**

Models: Serial Numbers:

IS5000Z/C31D, 31HP diesel, zero-turn riding mower 1220-1480

## **SUBJECT:**

Field reports indicate the deck drive gearbox has the potential to come into contact with the engine oil pan, causing damage to the oil pan that may cause a leak.

# **CORRECTIVE PROCEDURES:**

- 1. Park the machine on a flat, level surface and engage the parking brake. Disengage the PTO switch, turn off the engine and remove the key from the ignition.
- 2. Check the clearance between the gearbox and the engine oil pan (see Figure 1).
- 3. If you can pass a 1/4" bolt between the gearbox and oil pan, no further action is required. If you **cannot** pass a 1/4" bolt between the gearbox and oil pan, order and install Gearbox Shim Kit (5600028).

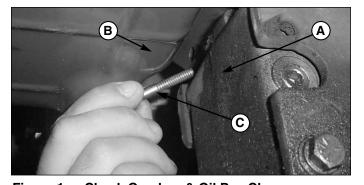


Figure 1. Check Gearbox & Oil Pan Clearance

- A. Gearbox
- B. Oil Pan
- C. 1/4" Bolt

## WARRANTY INFORMATION:

Failure Type: Failure Code:

Cause of Failure:

**Work Performed:** Repaired per Service Bulletin F077

Repair Parts: Qty. Part No. Description

1 5600028 KIT, Gearbox Shim

Eligible for Pickup and No Total Hours: 0.3 - Inspect Only Delivery Reimbursement

If Performed: 1.0 - Inspect & Repair

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