



**F095**  
SERVICE BULLETIN

**NOVEMBER 07**

**POTENTIAL FAILURE OF RETURN TO NEUTRAL SPRINGS ON CCW SERIES MODELS**

MODELS AFFECTED			
Brands	Model Nos.:	Serial No. Range:	Description:
Ferris	5900633, 5900635, 5900677, 5900678, 5900679, 5900680, 5900637, 5900635, 5900688, 5900689	2012638897 & Below	CCW Series Walk Behind Mowers

**DETAIL**

Field reports indicate that models listed in the serial number range above could potentially have issues with the return to neutral springs failing.

**CORRECTIVE PROCEDURES**

1. Order and install kit number 5600167.

**WARRANTY INFORMATION**

Fill in the Warranty Claim Form with the following information.

Failure Location Category:	Motion Drive
Failure Location Code:	F35
Defect Code / Failure Mode	BC
Control / Evaluation No.:	F097
Pickup & Delivery:	N/A
Total Hours:	0.6

Cause of Failure:	N/A
Work Performed:	F095
Repair Parts:	5600167

